

Statement of Commitment to the Safety and Wellbeing of Children.



Cura Aged Care is an brand under the Multicultural Communities Council Gold Coast (MCCGC). As such, our policies, guidelines, and governance sit under MCCGC's umbrella as our parent organisation.

Multicultural Communities Council Gold Coast (MCCGC) Limited is committed to the safety and wellbeing of children and young people that engage with our organisation.

MCCGC recognises the importance of developing and implementing systems to protect children and young people from risk of harm and fostering a culture of safeguarding.

As such, MCCGC commits to the following principles:

- 1. Respect:** We will treat everyone equally, regardless of who they are or their age. We will ensure that everyone feels safe, welcomed and respected.
- 2. Inform:** We will ensure that children and young people are informed of their physical, emotional and online rights and what actions to take if they feel unsafe. We will ensure that children and young people are informed of the services and care they will be receiving, and help them understand what this means for them. We will ensure that information is communicated to children, young people, and their families and carers in a way that they understand.
- 3. Family and Community:** Where it is safe to do so, we will involve families and communities in our approach to child safety and wellbeing.
- 4. Help:** We will help children and young people to work towards their goals in life related to the services that they are seeking.
- 5. Safety:** We will ensure that children and young people feel safe and comfortable in our care. We will take seriously, and act immediately in relation to, any reports of child abuse.
- 6. Staff, Volunteers, Subcontractors and Students on Placement:** We will ensure that staff, volunteers, subcontractors and students on placement who engage with children, have been appropriately recruited, screened and trained to work positively with children and young people.
- 7. Include Children in Decisions:** We will seek input and feedback from children and young people and empower them to participate in decisions affecting their lives or care.
- 8. Give Voice:** We will help children and young people to voice their concerns, feedback, suggestions and complaints about the organisation, and we will take their input seriously.
- 9. Safe Environment:** We will ensure that our physical and online environments promote safety and wellbeing.
- 10. Cultural Safety:** We will ensure the cultural safety of Aboriginal and Torres Strait Islander children and children from culturally and linguistically diverse backgrounds. We will ensure that all children are provided with a safe, nurturing and positive environment where they are comfortable with being themselves, expressing their culture and are supported by staff that encourage their sense of self and identity.
- 11. Respect for Diversity:** We respect the diverse needs and ensure the safety of all children, including children with disability, children who are lesbian, gay, bisexual, transgender and intersex, and provide a culturally safe environment.
- 12. Policies and Procedures:** We will document, regularly review and continuously improve our policies and procedures to promote and uphold child safety and wellbeing.