

23rd July 2026

Dear Valued Participant,

CHANGE TO PERSONAL CARE CONTRIBUTIONS – APPLIED FROM 1ST OCTOBER 2026

We hope this letter finds you well. We are writing to let you know about an upcoming change to personal care contributions. From 1st October 2026, you no longer need to pay contributions for approved personal care services under Support at Home.

This means **if your support plan includes personal care services and you have available Support at Home funding, your personal care services will incur no out-of-pocket cost to you.** Personal care services will continue to be funded from your available ongoing budget.

Personal care includes support with daily tasks such as:

- showering
- non-clinical continence management
- dressing
- eating
- personal hygiene
- assistance with self-administration of medication.

What is not changing?

- Your eligibility for personal care services.
- Your provider, care workers and existing care arrangements.
- Contributions for other Support at Home services.
- If you are already approved for personal care services, you do not need a reassessment because of this change.
- Contributions will still apply to personal care services delivered before 1st October 2026, even if they are claimed after that date.

Do you need to do anything?

You do not need to do anything now. The change will happen automatically.

Please note: Before 1st October 2026, your Care Partner will contact you to schedule a home visit. During this visit, they will guide you through the upcoming changes, as well as update your service agreement, care plan and budget.

If you have any questions about your personal care services or would like to discuss your care plan or budget, please contact your Cura Care Partner on **07 5620 3805**. We are here to help. You can also visit the My Aged Care website [MyAgedCare.gov.au/news-and-updates/support-home-personal-care-contribution-changes](https://www.myagedcare.gov.au/news-and-updates/support-home-personal-care-contribution-changes) or call My Aged Care on 1800 200 422.

Warm regards,

Kathleen Karlovecz
Cura Service Manager