# Commonwealth Home Support Programme (CHSP)

Prices are correct as of the 9th of September 2024.



## **Our fees**

Use the table below as a guide to estimate the cost of your CHSP services. Our CURA Care Advisors are available to provide detailed information and customise the best program to fit your needs and budget.

## We're always here to help

It's important to us that you receive the right services for your needs. You can talk with us anytime to discuss changes to your services.

### Get in touch

Contact us to check which services are available in your area.

Monday to Friday 7.30am - 5.30pm



07 5620 3805

Services	Service Detail	Rates
Personal Care	Assistance with client self administration of medicine and self care.	\$15 per hour
Domestic Assistance	Cleaning, cooking, light house work, unaccompanied shopping assistance and linen services.	\$15 per hour
Nursing Services	Wound care, medication management and telehealth assistance.	\$20 per hour (in-home)
Allied Health Services & Equipment	Allied health professional assessment and purchasing of equipment.	\$20 per hour
Home Maintenance	Gardening and home maintenance.	\$20 per hour

Social Support	Service Detail	Rates
A Individual	Our Home Care Workers can visit you at home or accompany you on outings. This might include shopping & errands.	\$15 per hour. Plus \$0.80 per km charge travel as part of service.
हिंद्दिरे Group	Activities we arrange in our wellness centre or in the community.	\$20 per day
	Transport to / from Wellness Centre or in the community.	\$5 per day
	Meal supplied at wellness centre	Included in cost
	Wellness and reablement program	\$15 per day







## Commonwealth Home Support Programme (CHSP) price guide.

Flexible Respite	Service Detail	Rates
In- home	We can visit you at home or take you out.	\$15 per hour (Daytime 7.30am-5.30pm)
Centre-based	Activities we arrange in our wellness centre. *Transport not included.	\$20 per day
	Transport to / from wellness centre.	\$5 per day
	Meal supplied at the wellness centre.	Included in above

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## Additional information.

#### SERVICE DELIVERY

Client to be home: The client must be present during service delivery unless specified in the Care Plan.

Public Holidays: We do not provide services on Public Holidays.

Cancellations: Provide at least 48 hours of notice to cancel a scheduled service/s outside of an emergency (if you fail to provide notice, you will be charged for the full amount of the cancelled service. This charge also applies to clients who fail to be present for a scheduled service or activity).

Notice of change: The client will allow two business days' notice for new requests or schedule changes outside of emergencies.

Minutes allowance: The client is to allow up to 15–30 minutes window on either side of service times to accommodate traffic and unforeseen circumstances.

### **PAYING & MANAGING YOUR SERVICES**

Our Care Advisors will help you get started and assist with anything related to your CHSP services.

Payment Options: You will receive your monthly invoices via paper or email. Costs and fees are to be paid by direct debit monthly.

**Taking a Break:** If you need to go to the hospital or take a holiday, just let us know, and we can temporarily hold your services.





